

GOODYEAR COMMERCIAL TIRE & SERVICE NETWORK REQUIREMENTS

- Executed and in compliance with the terms and obligations of the dealer's Independent Dealer Agreement ("Dealer Agreement")
- Required to maintain a G3 New Commercial Tire Share of Account of 70% or greater
- If Servicing Dealer, must be a Goodyear Authorized Retreader (GAR) or stock Goodyear brand retreads
- TIA-trained and verified service technicians
- Implement an approved torque wrench program
- Keep night cage inventory current
- Install network indoor signage and display dealer's business name together with the phrase "independently owned and operated" in a conspicuously visible manner
- Commit to remove any obsolete signage
- Provide 24-hour road service
- Service call acceptance rate of 80% or greater
- Provide Goodyear Fleet HQ® access to on-call service tech
- Supply Point-of-Sale data for retail transactions for G3 products
- Maintain IT link to Goodyear's third-party POS vendor, meeting Goodyear requirements for receipt of information to process detailed Point-of-Sale information
- Make use of the SmartTech app by first registering your phone via TireHQ, then actively using the Smart Tech App during Fleet HQ road service calls
- Complete national account and government billing within 5 business days
- Complete a dealer annual self-audit for each CTSN nonsig during the calendar year

ENROLLMENT:

Please contact your local Wholesale Distributor or Goodyear Sales Representative.

